# **Notice**



#### Identification

Reference Number: 22032157 Request ID: 14-82006 Date First Offered 11/18/2011

Title: CEO Tourism Call Center Renewal/Marketing Alternatives

Agency Reference

Purchasing Agency:

Number: Agency:

CEO - Commerce and Economic Opportunity CEO - Commerce and Economic Opportunity

Purchasing Agency SPO: Cindy Krebs

82006

Status: Published

#### Overview

Description and Specifications:

The Illinois Department of Commerce and Economic Opportunity (DCEO), Office of Tourism intends to exercise the first of two optional renewal years available on its' contract with Marketing Alternatives, Inc. Marketing Alternatives provides services that include furnishing, installing, maintaining and supporting a Call Center for incoming tourist information requests via the State of Illinois 800 number: (800-2CONNECT).

The call center is a necessary part of the Illinois Office of Tourism marketing structure. It is one of the "calls to action" on all of our advertising, both print and television. Tourists must have a means of obtaining the Illinois travel guide book and to get their questions answered about Illinois to book their trips to Illinois.

The initial award (Illinois Procurement Bulletin number 22021530) clearly indicated an initial contract period ending on June 30, 2014 with two optional one-year renewals. The Department of Commerce and Economic Opportunity is exercising it first renewal option leaving one renewal option remaining.

#### Key Information

Notice Type: Contract Renewal Published: 03/26/2014

No

Yes

Notice Expiration Date: 04/10/2014 Professional & Artistic: No

Small Business Set-Aside: Does this solicitation contain a

BEP

or DBE requirement?:

Does this solicitation contain a

Veteran requirement?:

Relevant Category: General Services

Length of Renewal Term: 12

Contract Begin Date: 07/01/2014 Contract End Date: 06/30/2015

Remaining Renewal Terms:

Contract Renewal

Cost of Initial Term: \$85,864.26 (Total Dollar Amount of Initial Term)
Cost of this Renewal: \$150,000.00 (Total Dollar Amount of Renewal)

Renewal Increase/Decrease: No change

Change in Specifications: Renewal Number:

Νo 1 of 2

### Vendor(s) Selected for Award

**Vendor Name** 

Amount of Award BEP Goal % DBE Goal %

20%

Marketing Alternatives, Inc.

\$150,000.00

0%

### **Notice Contact**

Name:

Rick Rogers

Street Address:

500 E. Monroe IL - 320

City:

Springfield

State:

IL

Zip Code:

62701

Phone:

217-524-8148

Fax Number:

217-558-5146

EMail Address:

rick.rogers@illinois.gov

### Class Code

Class Codes:

S400 Miscellaneous Services

## Attachments

To download file(s), click on filename(s) located below. Not all Notices will have files to download.

File Attachments:



# **Vendor Award Information**



Created Date: Created By:

03/26/2014 Rick Rogers

Identification

Reference Number:

22032157

Title:

Tourism Call Center Renewal/Marketing Alternatives

Vendor Selected for Award

Vendor Name:

Marketing Alternatives, Inc.

Vendor Contact Name:

Gary Jon Stanko 300 Exchange Drive

Vendor Street Address: Vendor City

Crystal Lake

Vendor State:

ΙL

Vendor Zip Code:

60014

Vendor Phone Number:

847-444-9478

Vendor Fax Number:

847-719-2288

Key Information

Amount of Award:

\$150,000.00 (Total Dollar Value Only)

Amount of

\$0.00 (Dollar Value Only)

Increase/Decrease:

Indicate Increase or

Decrease:

No Change

Renewal Options: BEP Goal Amount 1 of 2 20.00%

(Percentage):

DBE Goal Amount

(Percentage):

Will Sub-Contractors Be

0.00%

Utilized?

Yes